



LYL SPRING PTY LTD
T/A Ranger RV Supplies
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COMPOSITE PANEL WARRANTY POLICY

Thank you for purchasing composite panel from Ranger RV Supplies. We understand that sometimes things don't go as planned and errors can occur, same can be said for manufacturing, not every product will be 100% identical. We take pride in the quality of our products and that is why we gladly provide a warranty on all products for a period of 12 months from the date of purchase.

This warranty will cover you for any genuine manufacturer defect however will not cover damages that have arisen by poor treatment/mishandling, misuse or incorrect installation.

If the product is damaged due to any of the above stated factors your warranty will void. It is your responsibility to look after and treat the composite panel with care.

PLEASE NOTE THE KEY POINTS FOR OUR WARRANTY:

- Warranty period 12 months from the date of purchase
- Must supply proof of purchase when making a claim
- Warranty covers genuine manufacturers defects only, which will ultimately be determined by Ranger RV Supplies
- Must exercise diligent care and follow relevant advice to ensure proper care, use and installation
- Must not attempt to repair/alter the product in any way including changing genuine Ranger parts or your warranty will void
- Please be aware that the composite panel colours may vary from sheet to sheet and may have some slight imperfections in the powder coating
- Please be aware that the composite panel colours may change after being exposed to the elements

WARRANTY DOES NOT COVER:

- Composite panel purchased more than 12 months prior
- If there is no proof of purchase
- Damage caused by poor treatment, misuse, mishandling, negligence or incorrect installation
- Damage caused by incorrect operating/cutting of the composite panel such as sharp corners and chips as this can cause severe cracking which will automatically void the warranty
- Damage caused by inappropriate storage before installation
- Damage caused by no expansion/stress joint
- Normal wear and tear
- Damage or failure that is caused by act of God and elements outside of our control, such as environmental conditions etc.

RECOMENDATIONS:

- Do not use scourers or abrasives, as this will damage the surface
- Do not use acidic, alkaline cleaners, THINNERS or bleach for normal cleaning as these might damage the surface
- Composite panel may be washed with water and mild detergent, followed by a clean water rinse
- Do not clean sun-heated surfaces to avoid rapid drying which may lead to stain formation
- Composite panel cannot come in contact with copper and steel or liquid flows from copper piping
- Composite panel must be applied to relatively flat and structural surface to avoid buckling
- Composite panel should not be cut on a rough, uneven surface as this will scratch the composite panel. Ensure you cut on a clean surface
- Composite panel must be stored flat to minimize any bending or bowing
- Composite panel must be stored in dry premises to avoid contamination by harmful substances and causing damage

If the above Warranty terms and conditions are ambiguous or if the necessary information has not been provided to you during your caravan hand over process, please do not hesitate to contact us for further assistance/clarification.